

I have been using Video Relay Services a lot as it saves me time and provides full accessibility as hearing citizens have. Please ensure that the FCC makes no further reductions in the VRS interim rate until VRS functional equivalency is achieved, including the completion of the FCC's process for determining the cost recovery methodology, and the VRS is available 24/7 with high quality interpreters and a reasonable average speed of answer. Please do consider reimbursement of videomail, as I need for my hearing students, families, and others to leave me messages. Thanks.